

Dear FCC,

I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. I should not have to use more than one device for incoming and outgoing VRS calls any more than a hearing individual should have to use more than one telephone to reach anyone that they call. I don't like that my VRS is blocked and sometimes I have to wait. It is very important to make everyone equally accessible by setting up one system just like the telephone. Hearing people do not have to have more than one telephone to reach different family, friends, and emergency services, and "equal access" does not mean Deaf people have to use a variety of proprietary services just to OBTAIN that equal access. The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system. We can not risk serious injury or death from waiting for 911 calls from one provider, and incoming calls should be going to the one unit in the house so that 911 emergency people can reach us reliably. Thank you for this opportunity to make my comment. Equal access DOES mean EQUAL, and the present rules of only having the choice to use proprietary systems that limit us and put us in danger does NOT mean EQUAL to the telephone privileges that hearing people are afforded.